

Claims Education Conference promises vintage education with practical doses of reality



Waiting may be recommended for a fine wine, but now is the perfect time to uncork the 2006 Claims Education Conference for a blend of real-life training in a setting that is truly unbelievable.

The much anticipated Claims Education Conference will be held in the heart of the legendary Sonoma wine country in Northern California from May 16-19 at the DoubleTree Hotel in the picturesque city of Rohnert Park. Advance registration is available until March 15 by logging on to

www.claimseducationconference.com or by calling (952) 928-4642.

Sponsored by the International Insurance Institute, the three-day gathering of claims training, wine tasting and casual fun has been hand-crafted for claims professionals at any stage of their career.

The ground-breaking conference will be best remembered for who and what was NOT there. There will be three days of approved continuing education courses without the boring panel discussions and fake, unrealistic speeches.

The conference will include straightforward, practical classwork that claims professionals will be able to introduce into their daily routine the first day back in the office. Each of the courses will be taught by certified III trainers, assuring the seminars will be both realistic and entertaining.

Separate coursework for adjusters and managers make this a gathering for all claims professionals. The adjuster classes include *Business Writing*, *Negotiation Skills*, *Real-life Time Management* and the always popular *Awesome Customer Service* course. For managers and supervisors, the class work will involve both interviewing skills and stress management.

But the conference is not all hard work. A golf tournament has been scheduled on the afternoon of the third day. Those who prefer not to golf can shop or visit one of the several famous wineries located just a fairway drive from the conference center.

Early registration is available until March 15 for only \$575 per person. Participants who sign up after the middle of March will be charged the full fee of \$675. For more information or registration, log on to www.claimseducationconference.com or call (952) 928-4642.

CLAIMS EDUCATION

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