

## Governor Kaine Proclaims May 7–13 as “Insurance Fraud Awareness Week” in Virginia

The governor’s proclamation was presented on Thursday, May 10, 2007, during the 3rd Annual Fraud Fighters Award luncheon in Richmond. Law enforcement officials, insurance investigators and the legal community received special recognition for their efforts in going the extra mile to “stamp out fraud” in Virginia. The Fraud Fighters luncheon will be held in conjunction with the Virginia Chapter of the International Association of Special Investigation Units (VAIASIU) annual seminar.

Capt. Robert Tavenner (left) and Lt. Roger Rector (right), both with the Virginia State Police, and Jerry Altieri (center), President VAIASIU, with Gov. Kaine’s proclamation.



## NEWSBRIEFS

### III wins corporate award

The Society of Insurance Trainers and Educators (SITE) has awarded International Insurance Institute their “Corporate” award. The announcement and award presentation came at the SITE annual conference in Hollywood, California in June, 2007 from SITE president Cindy Davidson. The award is given annually to the company which, through financial support and volunteer work, did the most to support SITE’s efforts to serve the insurance training community.

### New Members

We are delighted to welcome our newest members who have joined International Insurance Institute’s member list either through on-site training programs or training materials.

### United States

- Arbitration Forums, Tim McKernan, Manager, Customer Education
- Assurant Specialty Property, Jack Stewart, Vice President of Claims

- Society Insurance, Steven Binkley, Vice President – Property and Casualty Claims
- State Farm Nebraska, Justin Wright, Team Manager
- United Heartland, Jane Ische, Claims Training Supervisor

### International

- Adamjee Insurance Company, Ahsan Jamal, Assistant Manager, Karachi, Pakistan

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credits his father and his first Claims Manager, Dennis Strom, for developing his skills and strengthening his determination to succeed. As for continuing education, Boechler mentions that the Awesome Claims Adjuster class from the International Insurance Institute provided him with a template to guide newer claims professionals.

Boechler emphasized that his department utilizes many claims professionals new to the industry. “Cultivating their interest in the claim profession is very important.”

As the graduate of numerous III courses, Boechler mentions the *8 Awesome Characteristics*, *Time Management*, *Interviewing Tips for Hiring Great Claims Adjusters*, and *Recorded Interview Techniques* as the most practical and useful for his own style of management.

Like most Californians, Boechler is a transplanted resident of the Sunshine State. He enjoys the scope of commercial insurance in California because of the wide array of interesting events that can trigger a casualty claim.

When not working in claims, Boechler takes advantage of the year-round sunshine in Northern California by

riding his bike, playing golf, walking his dogs, and traveling outside the state.

He views his personal mission as playing a significant role in the development of other claim professionals within the Nationwide/Allied family of insurance companies. Boechler enjoys working as a team leader. He looks forward to greater challenges that involve employee development and providing the finest claim service in the industry.

Boechler’s favorite quote comes from Thomas Edison: “Opportunity is missed by most people because it comes dressed in overalls and looks like work.”